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Privacy and Bear Creek Lumber Customers.

Customer surveys and feedback forms are a great marketing tool for a small company like Bear Creek Lumber. Those of you who recently called have also found that our customer service representatives spend a few minutes getting information from new customers for our contacts database. Some people may find these questions intrusive, others may be afraid this information may be sold or shared with a third party. At Bear Creek Lumber *all* information taken from our customers is confidential. We have never, and will never, sell our data information to other companies. We firmly believe in our customers' right to privacy.



We strive to ship top quality lumber and to provide top service. Pictured above is the BCL Sales Team line-up.

We ask questions to those who contact us or send questionnaires out to those interested in our newsletter solely for the purpose of better outreach, better customer service and better in-house analysis of our services. We need to have enough information at the front end to be able to process your order, or inquiry, after you make your decision to do business with Bear Creek Lumber. We have a large database managed by a small staff. The more information we have on file, the faster we can work to get your product to you. We have spent the last few years really refining our paperwork process so we can give you fast, reliable and efficient service. We may also contact you with special offers and notices from time to time. You can choose to opt-out of these by emailing or calling us.

To prevent unauthorized access, maintain data accuracy, and ensure the correct use of information, we have put in place appropriate physical, electronic, and managerial procedures to safeguard and secure the information we collect. Protecting the privacy of the very young is especially important. For that reason, we never collect or maintain information from those we actually know are under 13.

You can access all your personal information that we collect and maintain, by emailing us, providing your address, phone, full name, email and a way to prove you are trying to access your own records. We use this procedure to better safeguard your information. To protect your privacy and security, we will also take reasonable steps to verify your identity before granting access or making corrections.

Should you have other questions or concerns about these privacy policies, please call us at 800.597.7191 or send us an email at customerservice@bearcreeklumber.com. *Give us a call today and let us show what we can do for you!*

Go to www.bearcreeklumber.com/general_info/privacy.html for more.

Forth of July Summer Specials



Port Orford Cedar
 Clear Grade - Rough Cut Surface
 4"x 6" \$ 9.80 per linear foot
 4"x 8" \$ 14.67 per lf
 4"x10" \$ 19.67 per lf
 4"x12" \$ 26.00 per lf



Alaskan Yellow Cedar 18" Shingles
 #3 and #4 Mill Grade - Starter and Sidewall courses - No less than 6" clear.
 \$135 per square . Each square contains 4 bundles, and covers roughly 127 square feet at the recommended 7" exposure for sidewall application. These shingles cannot be used for roofing, please inquire about our #1 shakes and shingles for that application.



Douglas Fir
 Clear Vertical Grain - S4S - 1"x3" though 1"x12"
 Starting at \$2.89 per board foot



Alaskan Yellow Cedar
 Clear Grade. Rough cut.
 2"x4" up to 2"x16" starting at \$3.00 per board foot.



Western Red Cedar
 Clear Grade - Rough cut surface. Available in sizes up to 4"x12".
 Starting at \$3.00 per board foot for 2"x4".



Ponderosa Pine
 Tongue and Groove Paneling - #2 Common Grade.
 1"x6" \$0.50 per linear foot.

California road trip

Our salesman Sage Bannick visited a handful of his recent customers to check on their projects and get feedback on our products. In this page we share some of the shots Sage took.

Both the Port Orford and Alaskan Yellow Cedar we have on special this month are featured in some of these excellent projects.

Contact Us at 800-597-7191



Port Orford Cedar garage doors
Ventura, CA



Alaskan Yellow Cedar siding
Topanga Canyon, CA



Port Orford Cedar fence
San Rafael, Ca



Alaskan Yellow Cedar 1"x3" siding
San Francisco, CA



Alaskan Yellow Cedar fence
Public Library Japanese Courtyard
Pasadena, Ca



Douglas Fir peeled logs
Tachi-Yokut Tribe Center
Lemoore, CA

Weathered Cedar: to stain or not to stain?

Many times our customers ask, -"What will Cedar look like after being exposed to the elements?" Our salesman Merle Kirkley recently visited some customers in New York and brought us pictures of old projects that display six years of weathering. These pictures depict both Western Red and Alaskan Yellow Cedar.



In 2001 we received the image on the left from one of our customers. The clear grade Red Cedar beams were just installed and the wood looked as if it would right off the mill. The right image shows the same pergola six years later. Merle visited this loyal customer and was pleased to witness how well clear grade Cedar holds to the maritime climate of coastal New York. Below is another example, before and after.



Alaskan Yellow Cedar was utilized throughout the whole exterior of this beach house with 1"x3" siding and 2"x6" decking. Choosing Yellow Cedar was no accident, it is naturally rot and moisture resistant, making it a durable material for this salty environment. It also weathers to a silvery grey, reminiscent of driftwood. The image on the right clearly shows the difference between the two tones of Yellow Cedar, backed by weathered Western Red Cedar. Below is a view of the front elevation.




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TIMBERLINE

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Omaste Witkowski, Editor Joe Hammer, Sales Specials